

International Network for Quality Assurance Agencies in Higher Education
(INQAAHE)

INQAAHE 2013 Conference

*Managing Diversity: Sustainable Quality Assurance
Processes*

Date : April 09 - 11, 2013

Venue : Convention Hall,
Howard International House
Taipei, Taiwan

Organized by



International Network for Quality Assurance Agencies in
Higher Education



Higher Education Evaluation & Accreditation Council of Taiwan

Keynote Speech and Round Table

Events	Speakers	Organizations	Topics	Presentation Time	Meeting Room
Keynote Speech for the Conference	Guy Haug	International Higher Education Expert	Managing Diversity: Sustainable QA Processes	4/9 09:45-11:45	2nd Floor, Convention Hall
Keynote Speech of Subtheme 2	Anthony McClaran	Quality Assurance Agency for Higher Education (QAA), UK	Innovative Approaches to External QA in Tertiary Education: Not A Single Approach Towards Excellence	4/9 11:30--13:00	2nd Floor, Convention Hall
Keynote Speech of Subtheme 1	Jason E. Lane	Rockefeller Institute of Government, State University of New York, Albany, USA	The QA of Trans-Border Education: From Quality Providers to Quality Assured Provision	4/10 09:00—10:30	2nd Floor, Convention Hall
Round Table of Subtheme 3	Sonia Marta Mora	SINAES	Impact of QA and the Effects of External and Internal QA: Regional Perspectives to A Shared Issue	4/10 13:30—15:00	2nd Floor, Convention Hall
	Josep Grifoll	ENQA			
	Angela Yung-Chi Hou	Fu Jen Catholic University			
Round Table of Subtheme 4	John Arnesen	Communication and Support at SAQA	National Qualifications Frameworks and Their Links to QA (Including Involvement of Stakeholders)	4/11 09:00—10:30	2nd Floor, Convention Hall
	Peter Chueng	Federation for Self-funded Tertiary Education (FSTE), Houg Kong			

Paper Presentation for Subtheme 1 (April 10, 2013)

Events	No.	Speakers	Organizations	Topics	Presentation Time	Meeting Room
Session 1-1	1-1-1	Amr Hamdy	The Management Center, The American University in Cairo	Quality Assurance in Continuing Education and Training : The Experience of The Management Center in Globalizing Recognition Across Border	4/10 11:00-11:30	2nd Floor, Convention Hall
	1-1-2	Susan Trevor-Roper Salim Razvi Tess Goodliffe	Oman Academic Accreditation Authority	Academic Affiliations Between Foreign And Omani Higher Education Institutions: Learning from OAAA Quality Audits	4/10 11:30-12:00	
	1-1-3	M. S. Shyamasundar	University of Southern Queensland, Learning & Teaching	Assuring the Quality of Collaborative Provision of Transnational Higher Education	4/10 12:00-12:30	
Session 1-2	1-2-1	Gagoangwe Bogopa Patricia Ncube	Niversity of Botswana, Centre for Academic Development	From Quality Providers to Quality Assured Provision: The Case for Botswana Cross Border Tertiary Education	4/10 11:00-11:30	1st Floor Room 103
	1-2-2	Takayuki Hayashi	National Institution for Academic Degrees and University Evaluation	Quality Assurance of Transnational Programs in East Asia: Monitoring of the "CAMPUS Asia" Programs	4/10 11:30-12:00	
	1-2-3	Eve McMahon Tim Fowler	New Zealand Qualifications Authority (NZQA)	Quality Assurance of Cross-Border Education: New Zealand Initiatives	4/10 12:00-12:30	
Session 1-3	1-3-1	Lin Mengquan	China Academic Degrees and Graduate Education Development Center (CDGDC)	Role And Function of Quality Assurance Agencies in Cross-Border Education Quality Assurance—A Case Study of the Quality Assurance for Sino-Foreign Cooperative Education	4/10 11:00-11:30	4/10 11:00-12:30 2nd Floor, Room 203
	1-3-2	Yu Hsin Lin Angela Yung Chi Hou Zita Mohd Fahmi	Higher Education Evaluation & Accreditation Council of Taiwan Fu Jen Catholic University Malaysian Qualifications Agency	The Implication of Mutual Recognition in Asia: Case Study of MQA and HEEACT	4/10 11:30-12:00	
	1-3-3	Michael Sankey Fernando F. Padró	University of Southern Queensland, Learning & Teaching	Using Distributed Learning as A Measure to Capture Additional Data on the Quality of Technology Enhanced Learning (TEL)	4/10 12:00-12:30	

Paper Presentation for Subtheme 2 (April 9, 2013)

Events	No.	Speakers	Organizations	Topics		Presentation Time and Meeting Room
Session 2-1	2-1-1	Eve McMahon Tim Fowler	New Zealand Qualifications Authority (NZQA)	Quality Assurance of Mātauranga Māori Qualifications and Education Providers in New Zealand	4/9 14:00-14:30	2nd Floor, Convention Hall
	2-1-2	Mark Frederiks Rolf Heusser	NVAO & ECA ECA	Towards a European Certificate for Excellence in Internationalisation	4/9 14:30-15:00	
	2-1-3	Tim Klassen Joy Warkentin	OCQAS	Innovation in Quality Assurance: Developing A Comprehensive Quality Assurance System Where None Other Exists.	4/9 15:00-15:30	
Session 2-2	2-2-1	Karen Hui-Jung Chen Angela Yung-Chi Hou Chia-Chun Ho Yung-Yung Chang Li-Yun Wang Hui-Ling Pan	Higher Education Evaluation and Accreditation Council of Taiwan	Rethink of Peer Review Process in Quality Assurance of Higher Education from Analysis of Objection Report in Taiwan	4/9 14:00-14:30	1st Floor, Room 103
	2-2-2	Galina Motova Vladimir Navodnov	National Center of Public Accreditation	Integrating Innovation and Diversity Into External Quality Assurance Procedures: The Russian Experience	4/9 14:30-15:00	
	2-2-3	Sujata P. Shanbhag Rama Kondapalli	National Assessment and Accreditation Council, Bangalore	Accelerating Quality Improvement and Innovations in Higher Education – The New Framework of NAAC	4/9 15:00-15:30	
Session 2-3	2-3-1	Jeanette Baird Wilma Paka	Office of Higher Education, Papua New Guinea	Coordination of External Quality Assurance, National Policy and Aid Priorities: An Example From PNG	4/9 14:00-14:30	2nd Floor, Room 203
	2-3-2	Jagannath Patil	Asia Pacific Quality Network (APQN)	Quality Information Systems as Response to Rankings- An Innovative Strategy Of Asia Pacific Quality Network.	4/9 14:30-15:00	
	2-3-3	Anthony McClan Jayne Mitchell Alex Ryan Daniella Tilbury	University of Gloucestershire, UK	Quality Futures – Innovation for Sustainability Through Quality Systems	4/9 15:00-15:30	

Events	No.	Speakers	Organizations	Topics	Presentation Time	Meeting Room
Session 2-4	2-4-1	W.S. Wong	Joint Quality Review Committee, Hong Kong	External Quality Assurance under a Self Accreditation System: Promoting and Assessing Internal Quality Assurance	4/9 15:50-16:20	2nd Floor, Convention Hall
	2-4-2	Colin N. Peiris Samanthi Wickramasinghe	Quality Assurance and Accreditation Council of the University Grants Commission, Sri Lanka	Web Based Monitoring and Evaluation System for External Quality Assessments in Universities	4/9 16:20-16:50	
Session 2-5	2-5-1	Fernando Padro Y.C.M.A. Kek	University of Southern Queensland, Learning & Teaching	Student Engagement and Student Satisfaction: Two Measures Auguring for Independent Review Criteria or Standards for Student Support Services in National Quality Assurance Schemes	4/9 15:50-16:20	1st Floor, Room 103
	2-5-2	Liia Tüür Heli Mattisen	Estonian Higher Education Quality Agency	From Study Programme Accreditation to Study Programme Group Assessment	4/9 16:20-16:50	

Paper Presentation for Subtheme 3 (April 10, 2013)

Events	No	Speakers	Organization	Topics	Presentation Time	Meeting Room
Session 3-1	3-1-1	Marja-Liisa Saarilammi Helka Kekäläinen	Finnish Higher Education Evaluation Council (FINHEEC)	The Impact of the First Audit Round in Finland	4/10 15:30-16:00	2nd Floor, Convention Hall
	3-1-2	Wondwosen Tamrat	St. Mary's University College, Addis Ababa, Ethiopia	Perceived Impacts of the First External Quality Audits Carried out in Ethiopian Public and Private Higher Education Institutions	4/10 16:00-16:30	
	3-1-3	Jawaher Al-Mudhahki Tariq Al-Sindi	National Authority of Quality Assurance for Education and Training (NAQQAET)	The Impact of the National Authority for Qualifications and Quality Assurance of Education and Training in Bahrain Higher Education	4/10 16:30-17:00	
	3-1-4	Ponmundiraj	National Assessment and Accreditation Council (NAAC)	Impact of Internal Quality Assurance (IQA) on External Quality Assurance (EQA): An Indian Experience	4/10 17:00-17:30	

Events	No	Speakers	Organizations	Topics	Presentation Time	Meeting Room
Session 3-2	3-2-1	Rolando M. Lontok Jr.	Ministry of Manpower – Nizwa College of Technology	A Two-tiered Quality Assurance Approach: The Case of Colleges of Technology in Oman	4/10 15:30-16:00	2nd Floor, Room 205
	3-2-2	Ariana De Vincenzi	Universidad Abierta Interamericana & Universidad de San Andrés, Argentina	Changes in Academic Management and How They Relate to the Process of Institutional Assessment in Argentine Private Universities.	4/10 16:00-16:30	
	3-2-3	Eqbal Darandari Tahira Hoke	King Saud University, Riyadh, Saudi Arabia & Prince Sultan University, Riyadh, Saudi Arabia	Using Quality Assurance Mechanisms to Enhance Change and Organizational Learning	4/10 16:30-17:00	
Session 3-3	3-3-1	Nellie S. Cheng	Ming Chuan University	Benefits from Both American and Taiwanese External QA Processes: The Case of Ming Chuan University	4/10 15:30-16:00	2nd Floor, Room 203
	3-3-2	R. Mofolo	Council on Higher Education (CHE)	Challenges and Lessons Learnt from an Intervention Designed to Activate and Strengthen Internal Quality Assurance Mechanisms of Higher Education Institutions	4/10 16:00-16:30	
	3-3-3	Cosam Chawanga Joseph Mayunga H.H. Nkunya	Inter-University Council for East Africa	Developing a Regional Quality Assurance System for Higher Education in East Africa: Progress and Experiences	4/10 16:30-17:00	
Session 3-4	3-4-1	Elizabeth Halford Bill Harvey	Quality Assurance Agency for Higher Education	Making a Difference: What Is The Impact on UK Higher Education of the Quality Assurance Agency?	4/10 15:30-16:00	2nd Floor, Room 204
	3-4-2	Julien Lecocq Solange Pisarz	AERES	Impact of QA and the Effects of External and Internal QA: Regional Perspectives to A Shared Issue	4/10 16:00-16:30	
	3-4-3	Tim Klassen	OCQAS	The Impact of the Quality Assurance Process on Ontario's Colleges.	4/10 16:30-17:00	

Paper Presentation for Subtheme 4 (April 11, 2013)

Events	No	Speakers	Organization	Topics	Presentation Time	Meeting Room
Session 4-1	4-1-1	Wilma Sharon Paka	Office of Higher Education, Papua New Guinea	Aligning the Papua New Guinea National Qualifications Framework, Quality Assurance, Policy Directions and Regional Frameworks	4/11 11:00-11:30	2nd Floor, Convention Hall
		Jeanette Baird				
	4-1-2	Tim Gallimore	Higher Learning Commission Chicago, Illinois USA	Assessing the Degree Qualifications Profile for Quality Assurance in American Higher Education Accreditation	4/11 11:30-12:00	
Session 4-2	4-2-1	Yiu-Kwan Fan	The Hong Kong Council for Accreditation of Academic and Vocational Qualifications	NQF and QA: The Case of Hong Kong	4/11 11:00-11:30	1st Floor, Room 103
		Peter Cheung				
	4-2-2	Jayne Mitchell Melinda Drowley Sarah Butler	Quality Assurance Agency for Higher Education	National Qualifications Frameworks and Their Links to Quality Assurance	4/11 11:30-12:00	
Session 4-3	4-3-1	Lemalu Lafi Sanerivi	SPBEA	Quality Assurance and National Qualifications Frameworks Feed Off Each Other to Achieve Quality - A Pacific Perspective	4/11 11:00-11:30	2nd Floor, Room 203
	4-3-2	Teay Shawyun	King Saud University, Kingdom of Saudi Arabia	Triangularization of Qualifications Framework, Planning and Quality Assurance	4/11 11:30-12:00	
Session 4-4	4-4-1	Karin Järplid Linde	Swedish National Agency for Higher Education	The Relationship Between Quality Assurance and What Students Really Know and Can Do After a Period of Study. Assessing Achieved Learning Outcomes in an External Quality Assurance System	4/11 11:00-11:30	1st Floor, Room 101
		Maria Sundkvisst				
	4-4-2	Andre Diez De Aux Tim Klassen	Ontario College Quality Assurance Service's (OCQAS)	Journeys Within the Credentials Framework: One Organization's Tales of Quality Assurance Within A Jurisdictional Qualifications Framework	4/11 11:30-12:00	